General Terms and Conditions of Sale

Private Chef at-Home Services

Disclaimer

This text is an English translation of the original French version. In case of any discrepancy or for reference to the original legally binding text, please refer to the French version.

Article 1 — Preamble & Provider Identity

These General Terms and Conditions of Sale (hereinafter "GTC") govern the contractual relationships between:

Bailis Konstantinos, private chef, operating as a self-employed entrepreneur (auto-entrepreneur/micro-enterprise)

SIRET: 944 339 969 00015

APE/NAF Code: 5621Z (Catering Services)

VAT not applicable — VAT exemption (art. 293 B of French Tax Code)

Email: contact@filoxenia.fr

Phone: 06 24 39 56 23

and any natural or legal person (hereinafter "the Client") wishing to benefit from private chef at-home services.

Article 2 — Scope of Services

• Private dinners at home (2 to 12 guests; larger groups with dedicated team)

• Bespoke events (birthdays, celebrations, marriage proposals)

• Culinary retreats in private residences

• Batch-cooking services

• Any culinary service agreed upon by mutual agreement between the Chef and the Client

Article 3 — Quote & Order

Each service is subject to a personalized quote, valid for 30 days from issuance. The first quote is free.

The order is considered firm and final upon Client acceptance of the quote (handwritten or electronic signature) and payment of the deposit as provided in Article 4.

Article 4 — Price & Payment Terms

Prices are expressed in euros. VAT not applicable (art. 293 B of French Tax Code).

• 40% deposit upon order, to confirm the reservation

• 60% balance due on the day of service

• Accepted payment methods: bank transfer and cash

Article 5 — Cancellation & Refund

By the Client:

• More than 30 days before service: full deposit refund

• Between 15 and 30 days: 50% of deposit retained

• Less than 15 days: deposit fully retained

• Less than 48 hours: full service invoice charged

By the Chef:

In case of cancellation by the Chef, the deposit is fully refunded and an alternate date is proposed.

Article 6 — Force Majeure

In case of impediment due to a force majeure event within the meaning of Article 1218 of the French Civil Code (Chef's illness, epidemic, natural disaster), the service is postponed to a mutually agreed date or fully refunded, without penalty for either party.

Article 7 — Client Obligations

• Provide a functional, equipped kitchen (stovetop, oven, refrigerator, running water)

• Communicate any allergies or dietary restrictions at time of order

• Confirm final guest count no later than 72 hours before service

• Allow access to the service location at the agreed time

Article 8 — Chef Obligations

• Punctuality and professional presentation

• Strict compliance with HACCP food hygiene standards

• Adaptation to allergies and diets specified by the Client

• Return of kitchen spaces in original condition upon completion of service

• Best-efforts obligation

Article 9 — Liability & Insurance

The Chef maintains professional liability insurance covering damage that may occur during service.

The Chef's liability is limited to the service amount. The Client is required to report any known food allergies or intolerances at time of order.

Article 10 — Intellectual Property

Recipes, culinary creations, and photographs taken by the Chef remain his exclusive property.

The Client is free to share personal photographs from the evening. Any commercial use of the Chef's creations requires prior written consent.

Article 11 — Personal Data

Personal data collected in connection with service is used exclusively for service management. Processing complies with GDPR. For further details, consult the privacy policy.

Article 12 — Applicable Law & Disputes

These GTC are subject to French law. In case of dispute, amicable resolution will be sought as a priority.

Article 13 — Acceptance of Conditions

Signature of the quote constitutes full and unconditional acceptance of these General Terms and Conditions of Sale.

Article 14 — Alcoholic Beverages

In accordance with French regulations, the sale and consumption of alcoholic beverages are strictly prohibited for minors. The Client undertakes to ensure compliance with this regulation among guests and participants. The provider reserves the right to refuse service of alcoholic beverages to any minor.